


Troubleshooting Technology

- ☑ Is the “System Power” On”?
 - ✓ Check to see if **SYSTEM POWER ON** is lit in green on touch screen
 - ➔ Press **SYSTEM POWER ON** to turn all functions on
- ☑ Is the PC on?
 - ✓ Check PC in cabinet to see if green light is on, indicating power is on
 - ➔ Press round button on PC to turn on
- ☑ Is the touch screen not responding to touch?
 - ✓ Check to see if main power on side of machine was pressed off
 - ➔ Press power button  on side of touch screen to turn on; lowest button on screen’s side
- ☑ Is there no sound with functions?
 - ✓ Check to see if last function sent to **PROJECTOR** and/or **PLASMAS** was sound function
 - ➔ Re-send sound function to the projector and/or plasmas by pressing **SEND IMAGE TO PROJECTOR** and/or **SEND IMAGE TO PLASMA**
- ☑ Is there no mic sound?
 - ✓ Check to see if the green battery light on the mic pack shines when the lever is in the “On” position
 - ➔ Replace battery
- ☑ Is there no sound accompanying the CD?
 - ✓ Check to see if CD was sent to **PROJECTOR** and/or **PLASMAS**
 - ➔ Press **SEND IMAGE TO PROJECTOR** and/or **SEND IMAGE TO PLASMAS**
- ☑ Are the wire connections secure?
 - ✓ Check that the mouse and keyboard wires are connected securely to the pc touch screen monitor
 - ➔ Push plugs in securely; May have to reboot computer for mouse and keyboard to work
- ☑ Is the plasma not responding to function image being “Sent”?
 - ✓ Check that the plasma is still on; During idle use, the plasmas will turn off even though system power is on, and must be powered on again
 - ➔ Press **POWER PAGE** on touch screen; Press **ON** above each plasma screen listed; Re-send function image by pressing **SEND IMAGE TO PLASMA**